



## Mobile Banking Enrollment Instructions

1. Log in to Online Banking at [www.westernbanks.com](http://www.westernbanks.com). You must be enrolled in our Online Banking Service to enroll in Mobile Banking.
2. Click the "Profile" button on the top menu.
3. Scroll down the Profile page and click the "Manage Devices" button under the Mobile Banking Profile Section.
4. Click on "Add New Device."
5. Read & Accept the Terms & Conditions to continue.
6. From the Select your Services page, select the mobile services you would like:
  - **Mobile Browser** (I'd like to receive a link to Browser Banking)
    - Select this option if you have a web-enabled mobile device.
  - **Text Messaging** (I'd like to use Text Banking Services)
    - Select this option for basic banking features, such as balance inquiries and transaction history on your SMS-enabled mobile device.
  - **Download the Mobile App** (I'd like to receive a link to download the Mobile App)
    - Select this option to download our mobile application to your iPhone or Android smartphone.
7. Click the "Continue" button.
8. Account Selection & Configuration:
  - Select your time zone from the drop-down box.
  - Select the accounts you'd like to be available through Western's Mobile Banking.
    - If using Text banking, designate the account nicknames.
9. Click the "Continue" button.
10. Enter your mobile phone number and click "Continue".
11. You will receive an activation code via mobile text to the number you activated. Enter the code on your computer screen and hit "Activate."
12. You will receive one text message that states you have activated text banking and you will receive another one with a link to launch Mobile Banking.
  - Text Banking – Please note that separate charges and data rates may apply based on your service contact with your Mobile Service Provider. All text messages sent to you from Western State Bank will be sent from 99588.
  - Mobile Browser - Open the link to launch Mobile (Browser) Banking. Please bookmark this link for easy access.
  - Mobile App – Select the link in the text message that you receive to download the "Touch Banking" app.

*Congratulations - You are now enrolled in Mobile Banking!*

If you need assistance with Mobile or Text Banking, please reply HELP to 99588 or call 888-858-2929.